



## Leaflet emergency childcare for sick children

The University of Basel, in cooperation with the Swiss Red Cross (SRC), offers support when a child of preschool or primary school age becomes ill and it is not possible for the parents or caretaker to stay at home - for instance, because of exams, the performance of an experiment are pending or the participation of an important meeting.

### Offer

- Within 4 hours, someone will be at your home to care for and look after your sick child (0 to 12 years)
- The service at the families usually take place on weekdays from 07:00 to 19:00
- A maximum of 16 hours of emergency childcare per child can be claimed per year
- **This service is free of charge** for students and employees of the University of Basel residing in the cantons BS, BL, AG and SO

### Request by phone

Students and employees directly contact the responsible cantonal office of the SRC and point out their connection to the University of Basel, so that the assignment can be invoiced correctly. The offer is currently only valid for persons residing in one of the following cantons:

#### Basel-City

061 319 56 51

[kinderbetreuung@srk-basel.ch](mailto:kinderbetreuung@srk-basel.ch)

Mo-Fr 08:00-12:00 and 13:30-16:00

#### Basel-Country

061 905 82 19

[c.ley@srk-baselland.ch](mailto:c.ley@srk-baselland.ch)

Mo-Fr 08:00-11:30 and 13:30-16:30

#### Aargau

0848 042 042

[entlastungsdienst@srk-aargau.ch](mailto:entlastungsdienst@srk-aargau.ch)

Mo-Fr 08:00-12:00 and 13:30-16:00

#### Solothurn

032 622 37 20 or 079 702 99 82

[roki@srk-solothurn.ch](mailto:roki@srk-solothurn.ch)

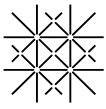
Mo-Fr 08:00-12:00

### Specific services of emergency childcare

- the constant presence of childcare staff at the child's usual place of residence during the parents' absence
- occupation of the child with age-appropriate games and activities
- personal hygiene and care of the child according to the agreement with the parents
- preparation of meals
- performing household chores that are directly necessary for the child's care

Explicitly not included in the tasks of the service are:

- shopping (incl. the purchase of medicines)
- the performance of household chores of a general nature
- visits to the doctor or hospital with the sick or injured child



### The process from the call to the arrival of the caregiver

- Contacting of the responsible SRC service by the parents / caretaker
- Acknowledgement of the request and defining the concrete care, checking the affiliation to the University of Basel via <https://personensuche.unibas.ch>
- Assessment of feasibility of the request and confirmation of the emergency care by telephone within the shortest possible time
- Written confirmation follows the same day or the following day by e-mail with cc to [diversity@unibas.ch](mailto:diversity@unibas.ch)
- Arrival of a caregiver with the necessary instructions at the family within four hours after receipt of the order

### Further support services for childcare at the University of Basel

#### **Paid absence for employees**

In the event of illness of their children, the University offers its employees paid absence for up to three days per case.

#### **The Day Care Center at the University of Basel**

Children of preschool age and babies from the age of 2 months can be cared for here from Monday to Friday 07:30-18:30 (if needed, during the semester until 20:00).

For further information:  
[www.unibas.ch/childcare](http://www.unibas.ch/childcare)

#### **Hourly care in the Uni-Day Care Center**

The University of Basel offers support for irregular care during the week. Per hour 10.- SFr. will be charged, there are flat rates for full and half days (with/without meals).

Pre-registration under:  
[unikrippe@familea.ch](mailto:unikrippe@familea.ch)

### Further SRC offers for families that can be booked privately

The SRC offers relief services or services in various topics that affect families. Whether this is the arrangement of babysitting individuals, relief for caring relatives or for entire families.

For further information: <https://familie.redcross.ch>

If you have any questions about family and university, please do contact Julia Bzzi, Project Manager Diversity & Inclusion.

[julia.bzzi@unibas.ch](mailto:julia.bzzi@unibas.ch), +41 61 207 09 39

For further information: [unibas.ch/familie](http://unibas.ch/familie)